

9th November 2011

To Whom It May Concern,

October 2010 saw my husband and I embark on our first home renovation project. We didn't start small, but added a first floor, more than doubling the size of our existing house.

From the moment I met Scott York from SAY Builders I knew he was the man I wanted to build my house. His professionalism and knowledge was evident from our first meeting.

Our project went to completion without a hitch and finished on schedule. Scott and his team of experienced, friendly builders produced our dream home. If issues arose, Scott dealt with them in a proficient manner. A lot of the stress associated with the building project was removed due to the confidence I had in Scott's ability to get the job done right. When decisions had to be made they would consult us, spend time with us, draw on walls (unfinished walls of course!) to help us understand, until we could make a well educated decisions and choices. Scott and his team were very approachable. They were never too busy to spend time with us in relation to advice with sourcing materials and other items associated with the build and we were always kept informed as to where the project was at and what was going to happen next.

Scott and his team always had our best interest at heart. They were always looking for a better way to do things and if possible a more economic way to do it. They were willing to find alternative ways of doing things if it meant saving a bit of money as long as it did not compromise the quality of the project.

When friends and family visit our completed house we hear nothing but amazing comments and gasps at the finished product. They state the quality and workmanship of the build can be seen in the finishes.

I would not hesitate recommending SAY Builders and Scott York for any building/renovation project and will be employing him for any future work we need doing.

Yours sincerely,

Sharron & Chris Clark

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